January 10, 2025

Dear Kelly's Accounting Client,

Happy New Year! I just wanted to reach out with a couple of items for tax season. Our business has grown a great deal over the past few years and as you can imagine, we can't always control when the work comes through the door. Last tax season, we had 650 tax returns come into the office the last week of March! While my staff is amazing, and we did everything we could do to get the work out the door by 4/15, it was very challenging. With that being said, I am going to make a blanket statement that any return coming in the door after 3/30 will be automatically extended. Keep in mind that extensions are for filing, not paying, so if you owe past the 4/15 deadline you could have a small penalty and/or interest due. The way to avoid that is to make a payment with the extension, and we can work with you on making that happen! We plan to keep our tax season staff on full time through the end of April in hopes of getting the majority of these extended returns out the door shortly after the deadline!

And speaking of extensions, we do our best to catch returns that have come in the door that are incomplete, not in the door by the deadline, and many other scenarios. However, with the volume of returns and extensions, please do not assume we have filed the extension without some communication from you. If you need an extension, or if you have not heard from us by 4/11 with your completed documents, please email both <u>kelly@kellysaccounting.com</u> and <u>admin@kellysaccounting.com</u> to just make sure your extension has or will be filed by 4/15!

If you are an S corporation or partnership, your returns are due 3/17, C corporation deadline is 4/15, and I would ask that you also email confirming an extension prior to your deadline.

Lastly, we are receiving many IRS and IL letters throughout the year that are not your fault or Kelly's Accounting's fault, just poor accounting and systems on the governments' part. I have tried not to charge for these letters, but the volume and time spent has become extreme. While I will not charge for something that I could have prevented, I am likely going to start charging for the governments' issues. I feel like I keep my prices reasonable and do not build in for this potential time like some firms do, so if you get a bill for fixing a government letter, thank you for your understanding.

Thank you for your continued confidence in Kelly's Accounting, and I look forward to seeing you or hearing from you soon.